## UNITED STATES OF AMERICA CONSUMER FINANCIAL PROTECTION BUREAU

File No. 2023-CFPB-0011

STIPULATION AND CONSENT TO THE ISSUANCE OF A CONSENT ORDER

In the matter of:

TransUnion; Trans Union LLC; and TransUnion Interactive, Inc.

The Consumer Financial Protection Bureau (Bureau) intends to initiate an administrative proceeding against TransUnion, Trans Union LLC, and TransUnion Interactive, Inc. (collectively, Respondents), under 12 U.S.C. §§ 5563 and 5565, for conduct relating to the failure to timely place or remove Security Freezes and Locks in violation of the prohibition in the Consumer Financial Protection Act (CFPA) on unfair or deceptive acts or practices, 12 U.S.C. §§ 5531 and 5536, and the requirements of the Fair Credit Reporting Act (FCRA) as amended by Economic Growth, Regulatory Relief, and Consumer Protection Act (EGRRCPA), 15 U.S.C. §§ 1681c-1(i)(2)-(3), (j)(2), j(4)(C); and the failure to extend exclusion from prescreened solicitation lists certain consumers with Extended Fraud Alerts

or Active-Duty Alerts in violation of the FCRA, 15 U.S.C. §§ 1681c-1(b)(1)(B) and (c)(2).

Respondents, in the interest of compliance and resolution of the matter, and without admitting or denying any wrongdoing, consent to the issuance of a Consent Order substantially in the form of the one to which this Stipulation and Consent to the Issuance of a Consent Order is attached (Consent Order), and which is incorporated by reference.

In consideration of the above premises, Respondents agree to the following:

## **Jurisdiction**

1. The Bureau has jurisdiction over this matter under §§ 1053 and 1055 of the CFPA, 12 U.S.C. §§ 5563, 5565.

## Consent

- 2. Respondents agree to the issuance of the Consent Order, without admitting or denying any of the findings of fact or conclusions of law, except that Respondents admit the facts necessary to establish the Bureau's jurisdiction over Respondents and the subject matter of this action.
- 3. Respondents agree that the Consent Order will be deemed an "order issued with the consent of the person concerned" under 12 U.S.C. § 5563(b)(4) and agree that the Consent Order will become a final order, effective upon its

- entry on the administrative docket, and will be fully enforceable by the Bureau under 12 U.S.C. §§ 5563(d)(1) and 5565.
- 4. Respondents voluntarily enter into this Stipulation and Consent to the Issuance of a Consent Order (Stipulation).
- 5. The Consent Order resolves only Respondents' potential liability for law violations that the Bureau asserted or might have asserted based on the practices described in Section IV of the Consent Order, to the extent such practices occurred before the Effective Date and the Bureau knows about them as of the Effective Date. Respondents acknowledge that no promise or representation has been made by the Bureau or any employee, agent, or representative of the Bureau, about any liability outside of this action that may have arisen or may arise from the facts underlying this action or immunity from any such liability.
- 6. Respondents agree that the facts described in Section IV of the Consent
  Order will be taken as true and be given collateral estoppel effect, without
  further proof, in any proceeding before the Bureau to enforce the Consent
  Order, or in any subsequent civil litigation by the Bureau to enforce the
  Consent Order or its rights to any payment or monetary judgment under the
  Consent Order.

- 7. The terms and provisions of this Stipulation and the Consent Order will be binding upon, and inure to the benefit of, the parties hereto and their successors in interest.
- 8. Respondents agree that the Bureau may present the Consent Order to the Bureau Director for signature and entry without further notice.

## Waivers

- 9. Respondents, by consenting to this Stipulation, waive:
  - Any right to service of the Consent Order, and agrees that entry of the
     Consent Order on the administrative docket will constitute notice to
     Respondents of its terms and conditions;
  - b. Any objection to the jurisdiction of the Bureau, including, without limitation, under section 1053 of the CFPA, 12 U.S.C. § 5563;
  - c. The rights to all hearings under the statutory provisions under which the proceeding is to be or has been instituted; the filing of proposed findings of fact and conclusions of law; proceedings before, and a recommended decision by, a hearing officer; all post-hearing procedures; and any other procedural right available under section 1053 of the CFPA, 12 U.S.C. § 5563, or 12 CFR Part 1081;
  - d. The right to seek any administrative or judicial review of the Consent Order;

- e. Any claim for fees, costs or expenses against the Bureau, or any of its agents or employees, and any other governmental entity, related in any way to this enforcement matter or the Consent Order, whether arising under common law or under the terms of any statute, including, but not limited to the Equal Access to Justice Act and the Small Business Regulatory Enforcement Fairness Act of 1996; for these purposes, Respondents agree that Respondents are not the prevailing parties in this action because the parties have reached a good faith settlement;
- f. Any other right to challenge or contest the validity of the Consent Order;
- g. Such provisions of the Bureau's rules or other requirements of law as may be construed to prevent any Bureau employee from participating in the preparation of, or advising the Director as to, any order, opinion, finding of fact, or conclusion of law to be entered in connection with this Stipulation or the Consent Order; and
- h. Any right to claim bias or prejudgment by the Director based on the consideration of or discussions concerning settlement of all or any part of the proceeding.

TRANSUNION, TRANS UNION LLC, AND TRANSUNION INTERACTIVE, INC.,

BY:

Venkat Achanta

10-10-2023

Date

Executive Vice President, Chief Technology, Data & Analytics Officer

TransUnion and Trans Union LLC (Authorized Signatory for TransUnion Interactive, Inc.)